



"EPAPFR" PROJECT

EUROPEAN PLATFORM FOR THE ACCESS TO PERSONAL AND FAMILIAL RIGHTS

Italian National Seminar

Thursday, 24th January 2019

Report on the Seminar Evaluation Surveys

The surveys disseminated during the Seminar were aimed at evaluating the general organisation of the event, the contents of the lectures, the speakers' competence and communication skills, as well as collecting suggestions and proposals that might be useful for future events.

The survey was filled out by 52 attendees. Amongst them:

- 33 were lawyers;
- 5 were legal practitioners;
- 14 were other practitioners, including 2 social service staff members, 5 university students, 2 PhD students and 2 post-doc researchers.

From a general overview of the collected surveys, an extremely positive feedback on the whole event can be inferred, given the majority of positive answers (good/very good) in each submitted question.

The specific results of the questionnaires are as follows.

Objectives and contents

As to the objectives and contents of the Seminar agenda and to the relevance of the topics addressed, the positive answers represented 26,92% (good) and 73,08% (very good) of the target. Only 5,77% expressed the topics have not been sufficiently dealt with, while 94,23% deemed they have. When answering the free question on this aspect, some of the participants offered valuable suggestions on further topics that could be implemented in the upcoming events. These proposals were: international child abduction and right of residence. 3 attendees declared that the Seminar was exhaustive.

Organisation

With regard to the adequacy of the organisational aspects of the Seminar (for example location, working time or breaks), none answered that the organisation was poor, 5,77% fair, 59,62% good and 34,62% very good. These data show that the attendees were largely satisfied of the way the event was organised.

Speakers

As far as the questions about the competence and communication skills of the speakers are concerned, positive answers came from 17,31% (good) and 82,69% (very good) of the target. The quality and effectiveness of the supporting materials used by the speakers (namely power-point presentations) were reviewed as fair by 5,77% of the target, while 46,15% expressed they were good and another 46,15% that they were very good. Only 1,92% deemed them poor. It follows that the audience appreciated the use of presentations, which are always a useful teaching (and communication) tool.

Overall satisfaction

The question on the overall satisfaction was positively answered by 26,92% (good) and 73,08% (very good) of the target, while only 4,55% deemed it fair and 0% poor. In relation to the question concerning the extent to which the expectations on the Seminar were met, none answered poor, only 1,92% fair, whereas 34,62% answered good and 63,46% very good. It follows that an extremely high percentage expressed a positive opinion, which does not exclude that adjustments and improvements can always be envisaged in order to achieve a better result.

The last two questions of the survey gave the attendees the opportunity to offer free suggestions, criticism and advice on the Seminar. As subjects, entities or organisations to which the questionnaire presented during the Seminar could be sent, only 2 attendees (3,85%) answered "I don't know", while the remaining 96,15% did not answer at all. About the organisational aspects, according to the complexity and the interest the topics raised, 2 attendees suggested to split the Seminar in two days and, for the same reasons, 1 suggested that speakers should respect the time given for the intervention.

In conclusion, the Seminar gathered an extremely positive result in relation to the overall organisation, the guest speakers and the topics addressed by them. Suggestions and criticisms are useful for the organisation of the future events.

Verona, 31 January 2019

Prof Maria Caterina Baruffi

